

Contact

Whether you're a customer, job seeker, health or media professional or an investor, you can find the best way to contact us from the options below

Novartis Healthcare Philippines, Inc,
5F Ayala North Exchange Tower One
Ayala Ave. cor. Salcedo & Amorsolo Sts.
San Lorenzo, Makati City 1223
Tel: +63 2 7368 7777
Monday - Friday
8:30 a.m. - 5:00 p.m.

Healthcare Professionals

For healthcare professionals who require information on Novartis products or services, please email medinfo.ph@novartis.com

Reporting on Adverse Events

For reporting of Adverse Drug Reactions or Adverse Events, please call +63 2 7368 7777. You may also e-mail **PHPHMA, Drug Safety (Gen)** drug_safety.phphma@novartis.com

Feedback on Product Quality

To give your feedback on Novartis product quality, call +63 2 7368 7777 or email ncq_ph.complaints@novartis.com.

Availability of Novartis products

To check the availability of Novartis products in retail drugstores in your vicinity, visit the following websites and Facebook pages:

<https://www.mercurydrug.com/>

<https://www.rosepharmacy.com/>

<https://www.watsons.com.ph/>

<https://www.southstardrug.com.ph/>

<http://www.stjosephdrug.com/>

<https://www.facebook.com/carlos.superdrug>

<https://www.facebook.com/negrosgracepharmacy/>

To check the availability of retail pharmacy services in your area, refer to the contact numbers in this [List](#).

Zuellig Pharma Corporation (ZPC) is the exclusive distributor of Novartis products in the Philippines. You may contact ZPC at +63 2 8902 2222.

For more information on the availability of Novartis products, call +63 2 7368 7777.

Careers

For inquiries on job openings, please email careers.philippines@novartis.com or search for positions under Careers.

Suppliers

For supplier inquiries, please email procurement.philippines@novartis.com.

Other inquiries

For other inquiries, please email communications.philippines@novartis.com.

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- mailto:drug_safety.phphma@novartis.com
- mailto:ncq_ph.complaints@novartis.com
- <https://www.mercurydrug.com/>
- <https://www.rosepharmacy.com/>
- <https://www.watsons.com.ph/>
- <https://www.southstardrug.com.ph/>
- <http://www.stjosephdrug.com/>
- <https://www.facebook.com/carlos.superdrug>
- <https://www.facebook.com/negrosgracepharmacy/>
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